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2025 Care at Home Industry Trends Report Shows Artificial Intelligence is More than a Buzzword for Providers

DALLAS, January 20, 2025 – Advancements in artificial intelligence have caught the attention of care at home providers to the point that it is their top emerging trend in the 2025 Care at Home Industry Trends Report, released today. The report was compiled from a joint survey of providers by Axxess, the Council of State Associations and the Forum of States.

The report found that providers overwhelmingly ranked AI as their top emerging trend to help transform healthcare by 2030. Aspects of AI such as automation, enhanced communication and predictive analytics ranked high as ways that technology is helping their current operations. And while providers see the potential of what AI can do for their operations, they ranked it as the lowest immediate investment priority for 2025.

"Care at home providers are starting to recognize that the hype around artificial intelligence is real," said Tammy Ross, Executive Vice President of Professional Services at Axxess. "This report shows that the continuing challenges that the industry faces, like workforce management and compliance, have solutions rooted in AI applications that exist today and those on the horizon. These technologies will give providers the clinical decision support they are looking for."

Additional highlights from the report include the factors that providers say make them reluctant to use AI systems. Providers also noted the top technology investments they plan to make in 2025, including the number one priority of staff training and engagement tools.

The full report can be downloaded here and includes deeper insights into the year's top care at home industry trends as well as keys to success in each of the areas in the report: technology trends, workforce trends, regulatory trends and future trends.

About Axxess

[Axxess](#) is the leading global technology platform for healthcare at home. The company offers a robust ecosystem that empowers healthcare organizations and professionals to deliver the highest quality care. By integrating with partners and payers from across the healthcare continuum, more than 9,000 organizations trust the Axxess network to care for more than 5 million patients worldwide. Multiple independent certifications have confirmed that Axxess has the most secure and industry-compliant software solutions. The company's collaborative culture focused on innovation and excellence is recognized nationally as a "Best Place to Work."