

General Information

Developer Name Axxess

Product Name Axxess Palliative Care

Version Number v1

Certified Health IT Product List (CHPL) Product Number

15.07.04.3134.AXXE.01.01.0.230320

<https://chpl.healthit.gov#/listing/11267>

Developer Real World Testing Plan Page URL

About Axxess

[Axxess](#) is the leading global technology innovator for healthcare at home, focused on solving the most complex industry challenges. Trusted by more than 9,000 organizations that serve more than 5 million patients worldwide, Axxess offers a complete suite of easy-to-use software solutions that empower home health, home care, hospice, and palliative providers to make healthcare in the home human again. Multiple independent certifications have confirmed that Axxess has the most secure and industry-compliant software available for providers. The company's collaborative culture focused on innovation and excellence is recognized nationally as a “Best Place to Work.”

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DEVELOPER ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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10/20/2023

Standards Updates (SVAP and USCDI)

Standard (and version)	All standards and versions aligned with USCDI v1.
Updated certification criteria and associated product	N/A
CHPL Product Number	15.07.04.3134.AXXE.01.01.0.230320
Method used for standard update	N/A
Date of ONC ACB notification	N/A
Date of customer notification	N/A
Conformance measure	N/A
USCDI updated certification criteria (and USCDI version)	USCDI v1

§170.315(g)(7) Patient Selection – Application Access

Description of the measure/metric

Measure: Number of successful exchanges of structured patient information with a vendor from Axxess' production environment utilizing a shared patient ID.

Description: Axxess' patient selection API allows for a standard exchange of patient health information utilizing a shared patient ID to ensure accurate record exchange. Because Axxess Palliative Care is a SaaS-based application, all requirements of §170.315(g)(7) can be met by querying the database for each individual requirement. Biannual review of certification criteria will be done to verify each requirement is met throughout the year.

To ensure that our team is able to consistently test these criteria, Axxess will utilize a test facility that is integrated into the production environment to demonstrate the confirmation to the certification criteria.

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(7) Application Access – Patient Selection	(i) Receive a request and return an ID or token to obtain data

Justification for selected measure/metric

By utilizing Axxess's SaaS solution to pull API result validation of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and clients with data requests.

Schedule of milestones

Key Milestone	Date/Timeframe
Beginning of collection period for Real World Testing	January 15, 2024
Review system updates for a potential SVAP update	April 15, 2024
Verify aggregate reports for data collection	Biannually, 2024
RWT period ends, verify collection of all data	December 31, 2024
Analyze data and create report	January 31, 2025

Care setting(s) that are addressed

Our certified EMR supports the following care settings:

- Palliative Providers: Independent providers or an organization consisting of groups of providers who offer palliative care for patients primarily in the home or other post-acute care settings.

This measure applies to our care settings.

Expected outcomes

- Real World Testing (RWT) will allow Axxess to identify and match a singular patient record with external vendors and respond to the request.
- RWT will demonstrate the ability for a vendor to receive a patient ID from Axxess for medical record integrity.

§ 170.315(b)(10) Electronic Health Information Export

Description of the measure/metric

Measure: Number of successful EHI (Electronic Health Information) exports using Axxess EHI export tool within Axxess' cloud-based software.

Description: Axxess has developed an EHI export tool to comply with this certification criterion. Users in a role with the specified permission can generate and download export files for a single patient or patient population for a specific date and time range.

Once generated, these files can be imported into another software that meets standard criteria while supporting the specified export format, facilitating integration into the patient's medical record.

A report detailing the successful exports conducted by our clients or demo site in our production environment can be generated by Axxess. This ensures we are not dependent on client utilization to measure success and validation.

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(b)(10) Electronic Health Information export	(i) Single patient electronic health information export (ii) Patient population electronic health information export

Justification for selected measure/metric

A successful EHI export indicates the effective extraction and sharing of information from Axxess for utilization by other systems, contributing to a comprehensive patient medical record. Our EHI export tool has been meticulously reviewed and engineered to meet the regulations for criterion § 170.315(b)(10) Electronic Health Information export.

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Expected outcomes

Real World Testing (RWT) will demonstrate the capability for a user role with the specified permission to export:

- EHI (Electronic Health Information) export of a single patient at any chosen time.
- EHI of all patients available at the time of certification.
- Include a publicly accessible hyperlink detailing the export format.